

**XPLORNET WIRELESS INTERNET**  
**CANOPY 900 & 2.4**  
**30 Day Full Money Back Guarantee**

**PRE-TEL SERVICES INC.**  
**2-210 Hunter St. W, Peterborough, ON K9H 2L2**  
**705-743-7555 1-888-480-5558 705-743-9046-Fax**  
**www.pretel.com imeekin@pretel.com**

**Equipment Fee** – Rental (Price is included in the Monthly Service Fee).

**Installation Fee** – 2 or 3 yr. Contract-\$0 **OR** \*\*\*\*\$199 Installation and a Free Acer Netbook (Acer A0532h2223)

1 Year Contact **OR** Zip (1<sup>st</sup>) Pkg. -\$199

**One-Time Activation Fee-** \$49

	<b>ZIP</b>	<b>ZOOM</b>	<b>XPRESS</b>	<b>XTREME (2.4 Only)</b>
<b>Monthly Service Fee*</b> (Includes \$10 Monthly Rental Fee)	<b>\$29.99</b>	<b>\$44.99</b>	<b>2 or 3yr Contract-\$39.99 1 yr Contract-\$49.99</b>	<b>\$59.99</b>
<b>Download Speed (up to)**</b>	300 kbps	1.5 Mbps	3.0 Mbps	5.0 Mbps
<b>Download Speed Comparison***</b>	7.5x faster than dial-up	37.5x faster than dial-up	75x faster than dial-up	125x faster than dial-up
<b>Upload Speed (up to)**</b>	100 kbps	500 kbps	600 kbps	800 kbps
<b>IP Address</b>	Dynamic	Dynamic	Dynamic	Dynamic
<b>E-mail Accounts</b>	1	2	3	5
<b>Mailbox Space (per acct.)-Google GMail</b>	7 GB	7 GB	7 GB	7 GB
<b>Technical Support</b>	Free 24/7/365	Free 24/7/365	Free 24/7/365	Free 24/7/365
<b>Webmail Access</b>	Included	Included	Included	Included
<b>Web Space</b>	10 MB	50 MB	100 MB	150 MB
<b>DNS Hosting (<a href="http://www.yourname.com">www.yourname.com</a>)</b>	Optional	Optional	Optional	Optional

	<b>SMALL BIZ</b>	<b>MEDIUM BIZ (2.4 Only)</b>	<b>BIG BIZ (2.4 Only)</b>
<b>Monthly Service Fee*</b> (Includes Rental Equipment)	<b>\$59.99</b>	<b>\$79.99</b>	<b>\$99.99</b>
<b>Download Speed (up to)**</b>	3.0 Mbps	5.0 Mbps	5.0 Mbps
<b>Download Speed Comparison***</b>	75x faster than dial-up	125x faster than dial-up	125x faster than dial-up
<b>Upload Speed (up to)**</b>	600 kbps	800 kbps	1.2 Mbps
<b>IP Address</b>	1 Static	5 Static	10 Static
<b>E-mail Accounts</b>	5	10	10
<b>Mailbox Space (per acct.)-Google GMail</b>	7 GB	7 GB	7 GB
<b>Technical Support</b>	Free 24/7/365	Free 24/7/365	Free 24/7/365
<b>Webmail Access</b>	Included	Included	Included
<b>Web Space</b>	250 MB	500 MB	2 GB
<b>DNS Hosting (<a href="http://www.yourname.com">www.yourname.com</a>)</b>	Optional	Included	Included

**Note**-\*Monthly Service Fee includes the rental cost of the Subscriber Module Equipment (Xplornet retains ownership of equipment). Subscriber modules carry a limited lifetime warranty. If for any reason the customer cancels their service, the customer is responsible for returning the equipment to Xplornet.

\*\*Actual speed may vary with your technical configuration, internet traffic, server or other factors.

\*\*\* Download Comparison is compared to a standard dial-up modem speed of 40kbps.

\*\*\*\*If customer chooses the Netbook offer, the Netbook will be shipped 30 days after activation, if customer cancels within the 30 days then the Notebook will be cancelled.

Service Package		Burst Speed	Burst Limit	Sustained Speed
Zip	Down	Up to 300 kbps	360 KB	Up to 100 Kbps
	Up	Up to 100 kbps	12 KB	Up to 50 Kbps
Zoom	Down	Up to 1.5 Mbps	1.5 MB	Up to 600 Kbps
	Up	Up to 500 kbps	600 KB	Up to 150 Kbps
Xpress	Down	Up to 3.0 Mbps	3.5 MB	Up to 700 Kbps
	Up	Up to 600 kbps	600 KB	Up to 300 Kbps
Xtreme	Down	Up to 5.0 Mbps	6 MB	Up to 900 Kbps
	Up	Up to 800 kbps	6 MB	Up to 600 Kbps
Small Biz	Down	Up to 3.0 Mbps	3.5 MB	Up to 800 Kbps
	Up	Up to 600 kbps	600 KB	Up to 800 Kbps
Medium Biz	Down	Up to 5.0 Mbps	6 MB	Up to 1.0 Mbps
	Up	Up to 800 kbps	6 MB	Up to 750 Kbps
Big Biz	Down	Up to 5.0 Mbps	6 MB	Up to 1.0 Mbps
	Up	Up to 1.2 Mbps	6 MB	Up to 1.0 Mbps

**Fair Access Policy (CANOPY)** The Fair Access Policy on the Canopy service operates during peak hrs. between 8 a.m. and 1 a.m. The speed that a customer experiences varies on a “per transaction” basis. Each time you begin a new “usage transaction”, such as clicking a link on the web, sending an email, or uploading a file, the initial speed experienced will be the “burst” speed associated with your pkg. Customers will continue to experience this burst speed until they reach the “burst limit” for your pkg. If the transaction isn’t finished when you reach the burst limit, the transaction will be completed at the “Sustained” speed for their pkg. Each new usage transaction begins with the burst rate. During normal web browsing, you will likely find that your transactions are at the burst rate. With larger file downloads/uploads, your transactions will be at a mix of the burst and sustained rates. The table illustrates the burst speed, burst limits, and sustained speed on each pkg.