

**XPLORNET WIRELESS INTERNET**

**EXPEDIENCE – 3.5**

**30 Day Full Money Back Guarantee**

**PRE-TEL SERVICES INC.**

**2-210 Hunter St. W, Peterborough, ON K9H 2L2**

**705-743-7555 1-888-480-5558 705-743-9046-Fax**

**www.pretel.com**

**lmeekin@pretel.com**

**Equipment Fee** – Rental (Price is included in the Monthly Service Fee)

**Installation Fee** – 2 or 3 yr. Contract-\$0 **OR** \*\*\*\*\*\$199 Installation and a Free Acer Netbook (Acer A0532h2223)

1 Year Contact **OR** Zip (1<sup>st</sup>) Pkg. - \$199

**One-Time Activation Fee-** \$49

	<b>ESSENTIAL</b>	<b>ADVANTAGE</b>	<b>PERFORMANCE</b>
<b>Monthly Service Fee*</b> (Includes Rental Equipment)	<b>2 or 3 Yr. Contract -\$39.99</b> <b>1 Yr. Contract-\$49.99</b>	<b>\$54.99</b>	<b>\$84.99</b>
<b>Download Speed (up to)**</b>	1.5 Mbps	3.0 Mbps	5.0 Mbps
<b>Download Speed Comparison***</b>	37.5x faster than dial-up	75x faster than dial-up	125x faster than dial-up
<b>Upload Speed (up to)**</b>	256 kbps	500 kbps	500 kbps
<b>Monthly Usage Allowance</b>	10 GB	20 GB	30 GB
<b>Additional Usage (starting Sept. 1/11)</b>	\$3.50/GB	\$3.50/GB	\$2.50/GB
<b>IP Address</b>	Dynamic	Dynamic	Dynamic
<b>E-mail Accounts</b>	1	2	5
<b>Mailbox Space (per acct.)-Google GMail</b>	7 GB	7 GB	7 GB
<b>Technical Support</b>	Free 24/7/365	Free 24/7/365	Free 24/7/365
<b>Webmail Access</b>	Included	Included	Included
<b>Web Space</b>	50 MB	100 MB	150 MB
<b>DNS Hosting (www.yourname.com)</b>	Optional	Optional	Optional

	<b>ESSENTIAL BUSINESS</b>	<b>ADVANTAGE BUSINESS</b>	<b>PERFORMANCE BUSINESS</b>
<b>Monthly Service Fee*</b> (Includes Rental Equipment)	<b>\$79.99</b>	<b>\$89.99</b>	<b>\$134.99</b>
<b>Download Speed (up to)**</b>	1.5 Mbps	3.0 Mbps	5.0 Mbps
<b>Download Speed Comparison***</b>	37.5x faster than dial-up	75x faster than dial-up	125x faster than dial-up
<b>Upload Speed (up to)**</b>	600 kbps	800 kbps	1.0 Mbps
<b>Monthly Usage</b>	60 GB	80 GB	100 GB
<b>Overage Charge</b>	\$2.50/GB	\$2.00/GB	\$2.00/GB
<b>IP Address</b>	1 Static	1 Static	1 Static
<b>E-mail Accounts</b>	5	10	10
<b>Mailbox Space (per acct.) -Google GMail)</b>	7 GB	7 GB	7 GB
<b>Technical Support</b>	Free 24/7/365-Dedicated	Free 24/7/365-Dedicated	Free 24/7/365-Dedicated
<b>Webmail Access</b>	Included	Included	Included
<b>Web Space</b>	250 MB	500 MB	2 GB
<b>DNS Hosting (www.yourname.com)</b>	Optional	Included	Included

**Note**-\*Monthly Service Fee includes the rental cost of the Subscriber Module Equipment (Xplornet retains ownership of equipment). Subscriber modules carry a limited lifetime warranty. If for any reason the customer cancels their service, the customer is responsible for returning the equipment to Xplornet.

\*\*Actual speed may vary with your technical configuration, internet traffic, server or other factors.

\*\*\* Download Comparison is compared to a standard dial-up modem speed of 40kbps.

\*\*\*\*If customer chooses the Netbook offer, the Netbook will be shipped 30 days after activation, if customer cancels within the 30 days then the Notebook will be cancelled.

**Fair Access Policy**-There is a 24 hr usage allowance of 4GB. When the network detects that more than 4GB in the prior 24 hr period has been used, your service will go into "Recovery Mode". While in Recovery Mode your speed will be reduced to a max of 50% of your pkg. This will continue until prior 24 hr usage drops below 4GB. Once that usage is below the daily allowance, Recovery Mode will end and your speed will not be restricted.